

# Daren Hubbard

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## Overview

- Experienced leader and project manager with a history of exceptional innovation and performance.

## Employment History

8/2008 - Present

### Wayne State University

Senior Director, Academic and Core Applications, Computing

- The Academic and Core Applications department support the university and the surrounding community by providing core services to users and other departments. The department is comprised of the Database support group, the Learning Management Support Team, Application Technical Support, Core Applications including the Campus Pipeline Portal and the central University web server and all messaging and directory services including WayneConnect email, Broadcast Messaging and single sign-on capabilities. This position reports directly to the Chief Information Officer.
  - Leads and directs department toward the overall mission of providing and applying the most advanced technology available to the universities core function of teaching and learning.
  - Lead and direct department support and development activities, including responsibility for working with campus stakeholders to ensure maximum usage of the centrally provided academic and core applications.
  - Lead and direct the implementation of technology initiatives and projects including new service launches and upgrades of existing services. Ensure that these activities support departmental, divisional, and University strategic goals including Graduate and Undergraduate Enrollment .

8/2006 - 8/2008

### Wayne State University

Detroit, MI

IT Director, Enterprise Applications, Computing and Information Technology

- Manager of group of technology professionals focused on application development and support. Lead team in developing award winning Broadcast Messaging System. Responsible for improving stability of growing learning management system environment.

5/1999-8/2006

### Wayne State University

Detroit, MI

Customer Services Department, Computing and Information Technology

- Lead Applications Technical Analyst
  - Lead group responsible for the development and support of the Computing.wayne.edu web site, kb.wayne.edu knowledge base and other customer service centered applications. Provided project management leadership and technical direction.
- Senior Applications Technical Analyst
  - Promote and maintain a centralized system for tracking IT service requests across the enterprise. Developed and conducted training programs and presentations and provided subject-matter expertise in Remedy ARS and CallTracker a custom built PHP based web interface to the ARS system. Responsible for 24x7 system availability and ongoing Solaris and Unix support.
- Remote Access Coordinator, Senior Business Systems Analyst
  - Coordinated operational and support resources for the WSU Dial-in service. Collaborated with C&IT senior management, campus technical staff and Merit Networks, Inc to provide reliable remote access service. Successful projects includes expansion primary modem pool to over 700 modems and creation of new service in Windsor, Ontario Canada. Developed, managed, directed and maintained the C&IT Internet Toolkit CD-ROM, a collection of Internet software available for use by all WSU students, faculty and staff.

8/1991- 5/1999

### University of Michigan

Ann Arbor, MI

Undergraduate Research Opportunity Program, College of Literature Science and the Arts

- Program Coordinator
  - Assisted in the development, implementation, evaluation and management of program that facilitates research partnerships between 650 faculty and 1000 undergraduate students. Monitored daily program operations including staff of 25-30 student peer advisors . Managed production of all internal and external publications including handbooks for faculty and student participants, and the annual research symposium attended by 2000 participants. Served as system administrator database administrator,

Key Words
<a href="#">support</a> <a href="#">management</a> <a href="#">core</a> <a href="#">wayne</a> <a href="#">state</a> <a href="#">university</a> <a href="#">program</a> <a href="#">technology</a> <a href="#">lead</a> <a href="#">development</a> <a href="#">technical</a> <a href="#">faculty</a> <a href="#">department</a> <a href="#">computer</a> <a href="#">system</a> <a href="#">responsible</a> <a href="#">applications</a>
Alternate Languages
Español 한국어
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designed and maintained office computer network, web site, student and faculty databases and developed automated application process for both faculty and student participants.

- Senior Peer Advisor
  - Assisted junior staff in academic advising, program development and planning. Responsible for maintaining computer network including electronic mail accounts. Created graphic designs for program logo, stationary, promotional literature and monthly newsletter.
- Research Assistant, History of Art
  - Designed and developed an interactive instructional computer module for a History of Photography course. Wrote script and designed graphics contained in module. Demonstrated application usage to IBM Regional Programming Group.

5/1994 - 8/1994

### **Venture Works, Inc**

Silver Spring, MD

Management Intern

- Served as Management Intern for an entrepreneurial consulting firm that offers services to support public and private sector economic development initiatives, as well as, management consulting services to Fortune 500 companies. Conducted extensive research of entrepreneurial concepts for use in entrepreneurship plans for municipal clients and corporate clients.

## **Teaching Experience**

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2001, 2010

### **Wayne State University**

Detroit, MI

College of Library and Information Science

- LIS 6080, Introduction to Information Technology
  - Taught core course of the Library and Information Science curriculum. Provided 30 students with an overview of key information technology concepts, standards and protocols. Developed course website and administered exams over the Internet.

## **Education**

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1994

### **University of Michigan**

Ann Arbor, MI

B. A. in Political Science

2000

### **Wayne State University**

Detroit, MI

Master's of Library and Information Science (MLIS)

2009

### **Wayne State University**

Detroit, MI

Master's of Business Administration (MBA)

## **Publications**

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- "Mitigating Computer Intrusion in an Open Computing Environment." Library and Archival Security, 16 (2), 2001

## **Certifications**

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- Project Management Professional, 2005-Present

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